



Value of diversity training

Diversity training builds bridges of understanding, compassion, and patience for differences in:

- ⇒ culture
- ⇒ ethnicity
- ⇒ gender
- ⇒ religion
- ⇒ socio-economic background
- ⇒ sexual orientation
- ⇒ generational experience

- Understanding improves productivity and builds strong working relationships
- Increased patience decreases interpersonal conflicts and problems that require expensive intervention
- Awareness and appreciation builds compassion for differences
- Thoughtful expression minimizes intimidation and discrimination
- Training promotes development of effective cross-cultural communication